SERVICES AGREEMENT ENTERED BY AND BETWEEN ON ONE HAND NETWORK INFORMATION CENTER MEXICO, S.C., REPRESENTED IN THIS ACT BY MR. OSCAR ALEJANDRO ROBLES GARAY, (HERE AND AFTER REFERRED AS "REGISTRY .MX"), AND ON ANOTHER PART, REPRESENTED FOR -- (HERE AND AFTER REFERRED AS "REGISTRAR"), PURSUANT TO THE FOLLOWING STATEMENTS AND CLAUSES:

STATEMENTS

FIRST. – The Registrar states, through his legal representative:

a) That is a -------------------- legally incorporated in accordance to the laws -------------------- as is stated in the public deed number --------------------of date--------------------, given before the faith of Lic. --------------------, Public Notary Number ---- with exercise in the city of -------------------- and registered in the Public Registry of Property and of Commerce of the above mentioned city under the Mercantile Folio or Number --------, Volume --------, Book ------, Section ----, of date --------------------.

b) That her representative --------------------, is authorized properly to celebrate in his name and representation the present Agreement, as is stated in the Public Deed number of date ------------------, given before the faith of Lic. --------------------, Public Notary number ----, Volume ----, Book ----, section ----, of date --------------------, and that up to date his abilities have not been revoked.

SECOND. - Declares Registry .MX through his legal representative:

a) That it is a civil company legally incorporated in accordance with the Mexican laws, whose social purpose is to provide the service of administration of the territorial code .MX defined by the International Organization of Standards [ISO for her initials in English] in the list 3166-1 and adopted as the Internet Corporation for the Allocation of Names and Numbers [ICANN for her initials in English] as one of the territorial codes in Internet [ccTLD for her initials in English]. Likewise, it has as social purpose rendering services of administration, supervision, registry and classification of names of domain under the territorial code .MX and rendering services of administration and allocation of spacing of addresses of Internet Protocols [IP for her initials in English], as well as the numbers of autonomous systems [ASN for her initials in English]; as it consists in the Public Deed number 23,730 of date on October 2, 2002, granted before the faith of Lic. Fernando Méndez Zorrilla, Public Notary 12 with exercise in the city of Monterrey, N.L., Mexico and registered in the Public Registry of Property and of Commerce of the above mentioned city under the number 1078, Vol. 41, Book 22, Section III, on October 14, 2002.

b) That his representative, Mr. Oscar Alejandro Robles Garay, is properly authorized to celebrate in her name and representation the present Agreement, as is stated in the Public Deed mentioned in the previous section, which stays valid to the signature of the present Agreement.

THIRD. - Registry .MX and the Registrar jointly state, through their respective legal representatives, that in the celebration of the present Agreement, there has not been any err, fraud, bad faith, injury nor any other vice of the assent that could invalidate it, and that at the same time both Parties recognize each other representation with which they act in this document.

DEFINITIONS

For purposes of the present Agreement, the Parties will take the following ones as definitions:

a. **Agreement**: Binding and coercive agreement of wills, which is celebrated by and between the Registrar and each of her Clients.

b. **ccTLD** (Country Code Top-Level Domain for her initials in English): It is the territorial code of two letters, according to the list ISO-3166-1, within the DNS supervised by ICANN and IANA.

c. **Client**: Natural or moral person who hires the Services of Domain Name with the Registrar.

d. **Contact**: Object created to facilitate the administration of a Domain Name. Three kinds of contact exist for every Domain Name: administrative, technical and of payment. Every contact will have allocated an identification so-called NIC - GO.

e. **Contact**: The present document along with the Annexes and future amendments, which are integral part of the present Contract.

f. **Account**: Number assigned to the Registrar where the fund are available (in American dollars) that can be used by the Registrar to hire services.

g. **Coupon**: Tool used by the Registry .MX to offer to the Registrar financial benefits at the time of contracting and paying the services of Domain Names with a RAR.

h. **Days**: Unless the opposite is specified, it refers to calendar days. In case a term ends in the unworkable day, the same one it will be understood extended up to the following working day.

i. **Statement of account**: Inform that indicates the breakdown of charges and payments of the transactions, deals and their amount, carried out for the services related with the Registrar, in a certain period of time.

j. **Information of Authorization**: Key of a Domain Name that is needed by the Registrar and/or the RARs to realize a process of Transference. Also it can be used by the Registrar and/or the RARs to display the Information of Domain Name that is not under her administration.

k. **Basic information:** Information related with the Registrar.

l. **Confidential information**: All that information that is provided by one of the Parties to other one, either in a verbal, written, graphic way or contained in electronic or electromagnetic means of which, in an enunciative but not limitative way, contains technical, financial information, of the administration and/or commercial that corresponds to the names of the clients, associates, proposals of business, business strategies, corporative structures, composition of the company, reports, plans, projections of market, information and any other industrial information, in addition to formulae, methods, skills, processes, mechanisms, master files, registered or not registered trademarks, names and commercial adds, working documents, compilations and comparisons. In no case, the Information of Domain Name will be considered to be to a Confidential Information.

m. Information of Domain Name: Information requested by the Registry .MX to the Registrar to register a Domain Name.

n. Lineaments .MX: It refers jointly to the Base Policies, Manuals, Rules of Business, the processes and released procedures, and any other document issued by the Registry .MX.

o. Manual: Tool of support for the correct handling of the System. This document contains changeable information.

p. Domain Name: It represents a common identifier to a group of computers or equipments connected to the network. They are a simple form of Internet address, designed to allow the users to locate, in an easy way, Web sites. For effects of the current, it will only refer to the names of domain under the ccTLD .MX.

q. Chargeable operation: Operation realized to hire any service that has a cost, among which there are the register and the renewal of the Domain Names.

r. Basic operations: Operations of Domain Names allowed to the Registrar in the System, and which are enumerated in Political Base.

s. Control panel: Available tool in the Web site of the Registry .MX, for exclusive use of the Registrar, to access to the above mentioned tool it is necessary to be provided with a username and a password.

t. Parties: The Registry .MX and the Registrar, when one refers in plural, or any of the same ones when it is used in singular.

u. Political Base: General policies of Domain Names, policy for the resolution of controversies on the subject of names of domain for .MX (LDRP) and Regulation to the politicy of resolution of controversies on the subject of names of domain for .MX, published in the Web site of the Registry .MX (www.registry.mx).

v. Intellectual Property: It includes all the registered and not registered distinctive signs, and/or used in Mexico or abroad by one of the Parties, as well as all rights on Confidential Information, trade names, commercial adds, reservations of rights, names of domain, as well as all kinds of hereditary rights on works and creations protected by copyright and other forms of recognized industrial or intellectual property recognized or to be recognized by the corresponding laws.

w. RAR: Any other Registrar credited by the Registry .MX, different from the one who signs the present Contract.

x. Registrant: Holder of the Domain Name.

y. Current Registrar: Registrar that currently manages the Domain Name.

z. Current RAR: RAR who currently manages the Domain Name.

aa. Business rules: Rules or norms that define the steps of the Registrar in the System and its respective consequences.

bb. Services of Domain Name: Services offered by the Registrar to the Client, on Domain Names.

cc. Services: Services that the Registry .MX offers to the Registrar, these include the Basic Operations, as well as Chargeable Operations.

dd. System: Set of available hardware so that the Registrar could manage the Domain Names.

ee. Web site: Set of files in format HTML that can be published in Internet.

ff. Holder: Only one responsible for the Domain Name, and of the use that is given to the same one.

gg. Transference: It is the change of the administration of a Domain Name from the Current Registrar to a RAR, or from a Current RAR to a Registrar.

hh. Whois: System of database used for the consultation of Domain Names and their principal information, which can be consulted publicly through the Web site of the Registry .MX (www.registry.mx). Useful tool to validate and to verify the entitlement of a Domain Name.

The terms defined in this section will be able to be used in the present Contract so much in singular as in plural.

All the headings used in the present Contract are used exclusively to facilitate its reading, but they will not be taken into account in the interpretation of the same one. Except disposition in opposite, all the references in the present Contract to Clauses or Annexes, do to the Clauses and Annexes of this Contract.

By virtue of the statements and previous definitions, the Parties, in common agreement, they agree and convey expressly and willingly to the disposals contained in the following:

CLAUSES

FIRST. OBJECT.
The present Contract has as purpose to set up the date and terms under which the Registrar will provide the services of promotion and hiring of the Services that, in turn, the Registry .MX provides, consisting in the registry and administration of Domain Names, in accordance with what is established in the present Contract.

SECOND. TERM.
The Parties agree that the effect of this **Contract** will begin once it is signed by both Parties and will have a validity of 2 (two) years from the signature of the same one.

The Parties will be able to extend the validity of the present Contract, by means of a written agreement granted by the legal representatives of both Parties that will have to sign it with at least 60 (sixty) days of anticipation to the date of its expiration and/or of its respective extensions.

THIRD. SERVICES.
The Parties agree that the Services, including the Basic Operations, will be ruled by what is established in the Web site of the Registry .MX (www.registry.mx), in the effective Political Base, published in the following Web site (http://www.registry.mx/es/Politicas.Dominios); as well as the Manual and the Business rules, which are available within the Control panel and any other document or bulletin that for such an effect the Registry .MX issues.

FOURTH. COMPENSATION.
The Registry .MX will charge the Registrar the amounts stated in Annex A, according to the operations and deals that the Registrar realizes, in accordance with what is established in this Contract; having the Registrar the obligation to pay in the terms of the present Contract.

Also, the Parties agree that the Registry .MX will be able to make charges to the account of the Registrar, always justifying the reason of the above mentioned charge. The total of the charges will depend on the causes that have given reason to the same ones, in accordance with Annex A. Additionally, the Registry .MX will be able to apply discounts to the Registrar in any of the

charges and/or tariffs stipulated, for the time and/or total that the Registry .MX arranges, in accordance with Annex A.

Each of the Parties will be responsible of paying the federal, state and municipal taxes, as well as the duties, uses and any other that corresponds to each party in accordance with the legislation.

FIFTH. OF THE PAYMENT.
The Registrar will have to pay the compensation that corresponds to the Registry .MX, in accordance with the established in Annexes A and B.

The payments realized by the Registrar to the Registry .MX will be charged to the account of the Registrar the following working day at the latest the next working day in which the corresponding banking house grants the report of the above mentioned payment to the Registry .MX; unless the Registry .MX notifies the Registrar a different term before making the deposit of the Registrar. In case the account balance of the Registrar is not increased or the amount of the increase does not correspond to the payment carried out by the Registrar, it will be necessary that the Registrar starts the Procedure of Claim of Balances that mentions Annex B, within the established term.

The Parties accept that the Registrar will not be able to do compensations in his payments without the previous authorization of the Registry .MX; and that never and by no motive the Registry .MX it will do returns of money to the Registrar.

The Registrar recognizes and accepts that:
   a) Previously to the completion of the Service the respective tariff will have to be covered, in accordance with Annex A;
   b) The Registry .MX will realize automatic charges to the account of the Registrar, in accordance with Annexes A and B, and the Business rules; and
   c) The Registry .MX will charge the tariffs, charges and surcharges directly and automatically from the account of the Registrar.

Also, the Parties agree that the Registrar is the sole responsible of keeping his account with enough balance so that there could be realized the Chargeable Operations that may be needed, as well as of the consequences to suffer so far the Names of Domain for not keeping the above mentioned balance.

SIXTH. INVOICING.
For issuing of the respective invoices, the Registry .MX will use the information provided previously by the Registrar in his Basic Information; therefore it is an obligation to the Registrar to keep such information updated.

The Registrar will be able to request the due invoice up to 3 (three) days after the payment is completed; in case of payments realized with last 3 (three) days of the month, the Registrar only will have up to the following working day to request the invoice; in case of not doing it, it will be impossible for the Registry .MX to issue the above mentioned fiscal document.

Also, the Registrar is provided with a term of 1 (one) working day after the date of reception of the invoice to claim the Registry .MX for errs in any data of the invoice; in this case the Registrar will have to send via courier service to the Registry .MX the original invoice to correct in a term not greater than 1 (one) working day.

Finally, the Parties agree that the Registry .MX has the faculty to request the return of an invoice to the Registrar.

SEVENTH. REGISTRAR OBLIGATIONS.

By virtue of the purpose of the present Contract and of the development of the same one, the Registrar puts under an obligation expressly to the following thing:

a) To fulfill the Lineaments .MX established by the Registry .MX.

b) To pay the compensation as the terms defined in Annex A and B.

c) To comply with the requisites to be Registrar, at the time of execution as well as during the term of the Contract, and in its case to notify the Registry .MX if for any motive it stops complying with the requisites to be Registrar.

d) To assure that at all times the information and/or papers provided to the Registry. MX is real, correct and complete.

e) To give the Services of Domain Name to the Client, as well as to provide to him the necessary support.

f) To notify the Clients, Registrants and Contacts of the changes that suffer the Contract, the Political Base and, which could affect them on the Lineaments .MX.

g) To carry out the disputes of Names of Domain in accordance with the Procedures of Resolution of Disputes that are available in the Control panel of the Web site of the Registry .MX. Also, it will have to run the necessary amendments that are a result of the procedure of dispute.

h) To be responsible for supporting a safe connection with the System and it will have to notify immediately the Registry .MX in case of breakage in the safety and/or attack, if problems are detected in the connection or it is detected any kind of problem.

i) To insure itself of having the necessary and capable personnel to solve any technical problem related to the System and its connection to the same one and/or of the administration of the Names of Domain.

j) To report immediately of any change in the information of The Registrar, including his Basic Information, sending in case it is needed by the Registry .MX, the papers that it endorses the above mentioned modification.

k) To notify the Registry .MX within the 10 (ten) days after the beginning of all the processes of suspension of payments, bankruptcy, seizure and liquidation, as well as of all the disputes, controversies, demands, complaints, processes, sanctions, fines and any other that has were to be filed against the Registrar with regards the Domain Name that he manages.

l) To support all the permissions, licenses, and any other necessary one to run this Contract.

m) To support all the files of the operations, deals, mail and bulletins realized by virtue of this Contract, for a term not less than 10 (ten) years.

n) To support a rate of payment over 80% (eighty per cent), that is to say, to get the payment of at lest 80% (eighty per cent) of the registered Names of Domain.

o) To eliminate the Names of Domain that do not want to register or renew before the completion of the period of grace, in accordance with the Business rules, to prevent from receiving from such automatically the corresponding amounts.

p) To be the sole responsible before the Registrant of the administration of the Services of Domain Name, reason why it will he its duty to hold the express authorization of the Registrant to realize the deals that may be required.

q) Not to interfere in any activity that direct or indirectly caused or could cause problems to the Registry .MX, his employees, associates, shareholders, the directors and/or any other person related to the Registry .MX.

r) To provide correctly to the Registry .MX the Information of Domain Name, and the one that is needed by the Registry .MX; as well as to keep her, at all times, updated.

s) To sign an Agreement with the Registrant of the Domain Name who includes, at least, what is established in Annex C.

t) If the Registrar had resellers, he will have to sign binding and coercive agreements with them so that they accept also the conditions established in the present Contract and the Lineaments .MX.

u) To indemnify the Registry .MX in case he suffers damages or damages in accordance with the Twentieth Clause.

v) To deliver to the Registry .MX the information and/or papers requested in the term and for the route that they have been requested by the Registry .MX.

w) The Registrar must make sure that the Client, the Registrant and the Contacts should accept Political Base and other instructions issued by the Registry .MX.

x) The Registrar must provide to the Client, whenever this one requests it, the Information of Authorization of a Domain Name in the maximum term of 5 (five) days.

y) To check periodically the System and its e-mail address, since there can be term for the Registrar to carry out actions or steps.

z) To confirm the reception of the notifications realized by electronic means within the following working day of its reception.

aa) To keep enough balance to complete Chargeable Operations.

bb) To give an invoice to the Client for the employed Services of Domain Name.

cc) Not to use the Intellectual Property of the Registry .MX beyond what is allowed in the present Contract.

dd) It will not have to, direct or indirectly register or use a Domain Name to realize illicit or to harm to third parties.

ee) Not to pretend being an associate, employee, shareholder, representative, proxy holder or any other of the Registry .MX, being able to refer only to his character of Registrar credited by the Registry .MX.

ff) Assure that the Domain Name should expire with the Lineaments .MX, and in case of not complying with the same ones, not to approve the registry.

gg) Not to use the personal information of the Registry .MX, the Registrantres, the Contacts or of any other person related to Names of Domain, as well as the Information of Domain Name, out of the stipulated in the present Contract.

hh) The Registrar must make sure that the Registrant could transfer easily a Domain Name to another RAR, in accordance with the Lineaments .MX, as well as inform the Registrant the procedures, conditions and requisites so that it could carry out a Transference.

ii) The Registrar will have to accept all the requests of Transference of Names of Domain that receives, except when: 1. The Domain Name is an object of some procedure that could reverberate in the entitlement or legality of the same one, either before the Registry .MX or a third party, as it is a dispute for entitlement and/or a dispute for copyright; 2. For a pending debt for Services of Domain Name given. The Registrar will never reject the request of transference back for lack of payment of some another service, even if it is directly related with the Domain Name in question.

jj) To carry out the migration of Names of Domain of the Registrar to another RAR in the established times when it is necessary (between those who find the natural, early completion and/or the rescission of the present Contract), in accordance with the Procedure for Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX (www.registry.mx).

kk) For the case in which the Procedure is carried out to Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX. (www.registry.mx), the Registrar will have to provide the Registry .MX and/or RAR to whom the Names of Domain will be migrated all the information related to the Names of Domain to migrate, including information of his Client, of the Registrant, the Contacts and DNS. As well as to notify his Clients of the Change of Administration that is going to be carried out.

ll) To keep on offering the Service of Names of Domain to his Clients during the validity of the Contract, even during the Procedure of Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX.

mm) To attend, even 30 (thirty) days after the conclusion of this Contract, the requests of papers and/or information about the Information of Domain Name realized by the Registry .MX and/or the RAR to whom the Names of Domain were migrated of the Registrar, for the completion of the present Contract.

nn) To publish in his Web site the tariff that offers to his Clients for just registering Names of Domain, without including any other services.

oo) To fulfill with all the obligations stipulated in the Clause Twentieth Fourth, as soon as the Contract has ended.

pp) To have reliable and sufficient steadfastness that verifies the assent of the Registrant to request a Transference of Domain Name, before his execution.

qq) To fulfill with other obligations that the Contract establishes, the Lineaments .MX and/or any instruction of the Registry .MX.

EIGHT. REGISTRY .MX OBLIGATIONS.

By virtue of the purpose of the present Contract and of the development of the same one, the Registry .MX puts under an obligation expressly to the following thing:

a) To grant access to the System, in accordance with the stipulated in the present Contract.

b) To fulfill his duties and bona fide actions and in a transparent way.

c) Not to apply standard, policies, procedures or practices unjustifiably or arbitrarily.

d) To give opportunity to the Registrar so that he contributes with suggestions to the modifications or reviews to political, procedures, standards or practices.

e) To allow the Registrar to do operations, whenever it complies with the requirements necessary to carry out them.

f) To support the registers and/or renewals of the Domain Names during the term that has been paid; except violation of the .MX Lineaments, resolution of a judicial, administrative proceeding or alternate method of solution of controversies and/or request of authority.

g) To use personnel qualified to answer and to help to solve the problems of the Registrar related to the System.

h) To offer technical support to the Registrar, in accordance with Annex D.

i) To confirm the reception of the notifications realized by electronic means within the following working day after its reception.

j) To comply with other obligations that are establishes by the Contract and by the Lineaments .MX.

k) To send the fiscal invoice to the Registrar in accordance with the stipulated in the Sixth Clause.

l) To have the systems, software, hardware and in general the necessary infrastructure to offer a service of ideal quality and that guarantees the good functioning of the Services object of the present Contract.

m) To support a service to the public of database Whois.

NINTH. INVOICES OF THE REGISTRAR FOR THE CLIENT.

The Registrar conveys to issue to the Client a fiscal or not fiscal invoice for the Chargeable Operations realized with the Names of Domain. The above mentioned invoice must contain additionally to the requirements set up by the applicable legislation, the Domain Name that is processed and the employed coverage of the same one. Also, the reason or social denomination of whom issues the mentioned invoice must correspond with the reason or social denomination to which invoiced the Registry .MX.

TENTH. REQUEST OF INFORMATION AND/OR PAPERS.

The Parties accept that the Registry .MX, in any moment, will be able to request papers and/or information to the Registrar regarding to the Services described in this Contract, the Registrant, his Clients and any other related one; having the Registrar the duty to deliver to the Registry .MX the information and/or papers requested in the term and by the means that have been specified by the Registry .MX.

ELEVENTH. NOTIFICATIONS TO THE CLIENT.

The Parties agree that when it is necessary and the situation deserves it, the Registry .MX will be able to send notifications to the Registrant and/or the Contacts of a Domain Name. The above mentioned notifications will never be used to send advertising that may affect the Registrar.

TWELVETH. NOTIFICATIONS BETWEEN THE PARTIES.

Any notification carried out in accordance with this Contract between the Parties will have to be in writing and will have to be sent to the addresses that are indicated bellow, unless the recipient should have notified a change of address in writing.

Any notification needed by this Contract, it will be considered that it has been carried out properly when it is received. If it is processed as a mailing realized by electronic means (fax, e-mail and/or messages of the System) it is understood that they are received the following working day of the date of mailing; and if it is processed as physical mailing, when it is received personally, or on the 3 (three) days following the date in which the same one is sent by mail certified with acknowledgement of receipt or for service of courier service when acknowledgement of receipt exists.

All the notifications to which this Contract refers will have to realize for electronic means (fax, e-mail and/or messages of the System) the Coordinators of the Contract (Twenty Ninth Clause), except the related ones to the modification of the domicile of one of the Parties; with the beginning, procedure or completion of a judicial or extrajudicial proceeding; the breach of contract by one of the Parties, with exception of the request of payment that the Registry .MX to the Registrar; the letterhead letter that the Registrar must sent to the Registry .MX in accordance with the Procedure to Change the Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX (www.registry.mx); the completion and/or rescission of the present Contract; and the coordinator's change; the above mentioned notifications will have to be realized personally, or by mail certified with acknowledgement of receipt or for service of courier service and acknowledgement of receipt directed to:

When it is processed as the Registry .MX:

General manager
Attention: Mr. Oscar Alejandro Robles Garay
NETWORK INFORMATION CENTER MEXICO, S.C.
Av. Eugenio Garza Sada No. 427, Pabellón TEC, Locales 4, 5 y 6
Colonia Alta Vista
Monterrey, Nuevo León; Mexico.

When it processed to The Registrar:

Position: --------------------
Attention: --------------------
Address: --------------------
Cologne: --------------------
C.P.: --------------------
City, the State, Country: --------------------

It is an obligation of the Parties to confirm the reception of the notifications realized by electronic means within the following working day of its reception.

The Registrar admits and accepts that it is his exclusive responsibility to check periodically the System and his e-mail address, since the Registry .MX will send notifications related to the present Contract though these means, and they can exist terms so that the Registrar carries out actions.

THIRTEENTH. RESELLERS.

By virtue of the established in the Contract, the Registrar is provided with the faculty to name resellers; nevertheless, the Registrar will be the sole responsible before the Registry .MX of the fulfillment that there realizes the reseller of the Contract, of the Agreement, of the Lineaments .MX, and of any other obligation or disposition that has been established. For that reason, the Registrar will have to make sure that the reseller accepts and fulfills with the Lineaments .MX, and this one in turn transfers to the Registrant, the Contacts and the Client of the Domain Name the established in Annex C, y that the Registrant accepts the Agreement and the Political Base.

Nevertheless the before said, the reseller will not be able to use the Intellectual Property of the Registry .MX, since the Registrar does not have faculties to grant any font of license to the reseller on the Copyright of the Registry .MX. Neither the reseller will be able to do to himself as RAR, distributor, agent, employee, holder of powers of attorney of the Registry .MX or make to believe that it has a relation with the same one.

As for the System, nor the Registry .MX neither the Registrar will have to lead to the System of the Registry .MX to the reseller nor to any third party. Reason why, in case the reseller needs any font of support or help, it will be the Registrar the only one responsible of offering it.

Also, the Registry .MX, the Registrar and the reseller they admit and accept that the Registry .MX has the faculty to send notifications to the Registrant and/or the Contacts of a Domain Name in accordance with the Clause Eleventh.

FOURTEENTH. DISPUTES OF THE DOMAIN NAME.
The Registrar has the obligation to check and to attend the complaints and requests of disputes that the Registrants, the Contacts and/or any person gives to him with regards the Names of Domain that the Registrar manages, in accordance with the Procedures of Resolution of Disputes that is available in the Control panel of the Web site of the Registry .MX. In case that as a result of the complaint or dispute it is necessary to carry out a modification to the Domain Name or his Registrant, The Registrar compromises to realize it inside 5 (five) working days following the completion of the respective procedure.

FIFTEENTH. ACCESS TO THE SYSTEM.
The Parties agree that the Registrar will be able to carry out the Basic Operations and other deals by means of the System. Nevertheless, to be able to carry out the previous thing, it will be necessary that the Registrar has access to the same one. To have access it will be necessary that the Registrar complies with the technical and administrative requirements that are established in the Manuals of each of the hardware of the System, and that complies with the Lineaments .MX and the Contract.

The Registrar admits and accepts that to access to the System it will have to be provided with a username and a password, and that the same ones will be compared to an electronic signature or handwritten for the effects of the Contract, in accordance with Article 89 of the Commercial Code. Committing the Registrar itself to give good use of the above mentioned information to make and of keeping them confidential, since all the operations and deals that are realized through the System with the user and password of the Registrar, will be considered to be like accepted by the Registrar and of his sole and exclusive responsibility, setting free the Registry .MX from any kind of responsibility for the bad use that is given to the above mentioned access information.

Additionally, the Manuals contain a wide description of the processes and procedures to manage the Names of Domain by means of the System, also they integrate the different elements, methods and basic information that the Registrar needs to know to begin to operate. Additionally to the Manuals, the Registry .MX will grant the Service of technical support to the Registrar in accordance with what is established in Annex D.

Also, the Parties agree that the Registry .MX will be able to restrict the access to the Registrar to the System, prior notification from the Registry .MX, when:
   a) Problems are detected in the connection of the System with the Registrar.
   b) The Registrar notifies the Registry .MX of a problem in his system.
   c) The Registrar gives bad use to the System.
   d) The Registrar breaches the Contract, the Lineaments .MX or any other Regulation from the Registry .MX.

To resume access to the System it will be necessary that the Registrar remedies the grounds that caused the suspension, and sends to the Registry .MX the reports of the same one. The Registry

.MX will check them and it will be able to request papers and/or additional information on this matter to the Registrar. In case the Registrar has verified his fulfillment to the Registry .MX, the following working day will resume the access to the System. Nevertheless, the Parties agree that the Registry .MX will be able to establish precautionary measurements to the Registrar as a condition so that the access be resumed.

Of the same form, the Parties agree that the Registry .MX will be able to restrict the access to the Registrar to the System, when the Registry .MX realizes scheduled maintenance to the System or considers it to be necessary and pertinent. In this case the access to the System will resumed as soon the Registry .MX finish the scheduled maintenance or solves the risk.

Also, the Parties agree that the access that the Registry .MX grants to the System is not exclusive of the Registrar, and that it is an exclusive ability of the Registry .MX granting access to other people. And that the Registry .MX can modify, eliminate or add, whole or partially, hardware of the System, prior notification from the Registry .MX with 30 (thirty) days in advance, or even in a shorter period, when the Registry .MX considers it to be necessary by virtue of the circumstances.

SIXTEENTH. INFORMATION OF DOMAIN NAME.
As for the Information of Domain Name, the Registrar agrees and conveys to:
   a) To deliver the finished and correct Information of Domain Name to the Registry .MX.
   b) To keep, at all times, updated the Information of the Domain Name in the System, and in case of being necessary to send the papers that backs up the above mentioned modification.
   c) Not to grant any kind of access, sell, publish or reveal in any form the Information of Domain Name of those that are not under his administration.

The Parties admit that the Information of Domain Name the Registry .MX will be published partially or fully in his Web site by means of the service of Whois.

SEVENTEENTH. CONTRACT OF THE REGISTRAR WITH THE CLIENT.
The Parties agree that the Registrar will have to have an Agreement with each of his Clients, regarding to the Services of Names of Domain given. The above mentioned Agreement will have to contain at least the dispositions that are set up in Annex C.

At no time the Agreement can be contradictory with the present Contract and/or the Lineaments .MX.

EIGHTEENTH. INSURANCE.
The Registrar will be responsible for the risk of loss or damages of his system and/or infrastructure and for the damages and/or damages that it could cause to the Registry .MX, including those of the System and/or in his infrastructure. By virtue of what is established in the present Contract, the Parties agree that it will be an exclusive duty to the Registrar acquiring the necessary insurance(s) to protect the mentioned goods. The Registry .MX will not take any responsibility with regards to payment of premiums, claims, deductible, suits, and/or payment of any similar concept related to insurances or the loss of the referred goods.

NINETEENTH. RESPONSIBILITY OF THE PARTIES.
The Registry .MX will be responsible for providing the services before the Registrar, in accordance with the present Contract. On his end, the Registrar will be responsible for complying on time with his payments and other duties contained in the present Contract, as well as complying and fulfilling the Political Base and the Lineaments .MX.

The lack of fulfillment of any of the Parties to any of their obligations by virtue of the present Contract, it will not be considered to be a violation of the same one when the above mentioned

nonperformance should by any cause be attributable to the other party. Also, any of the Parties will be able to request to the party the execution of a specific Clause of the Contract.

None of the Parties will be responsible before the other party for the consequential damages, losses of profit, loss of production, or contract, financial, economic or any other indirect loss or consequential damage that in any form could suffer the other party.

TWENTIETH. RESPONSIBILITY AND ITS LIMITATIONS.
Except for what is expressly set up in the present Contract, the Registry .MX does not guarantee, not in an oral or written manner, by way of implicitly, including, without limiting, specific conditions of guarantees, not either of quality, or of use for a particular end, or of fulfillment of the Services, not that the Registry .MX and/or the System will be available all the time during the validity of the present Contract, neither with regard to its operation, nor compatibility, that they are not free of Bugs, virus or any other, not the interoperability of the System, not of the safety of the System, including without limitation the software provided by parties, hardware, Internet and/or services of telecommunication or other services provided by third parties or of any other form, with regard to the Services.

The Registrar agrees that the Registry .MX is not responsible for the use or the right to use a Domain Name, and that the Registry .MX will not be able to be responsible by any form for any conflict, dispute and/or complaint against the Registrar, Registrant, Contact and/or Client, including those related to rights of Copyright of the third parties, or related to the defamation or illegal discrimination of any person. The Registrar admits and accepts that the register of a Domain Name does not grant rights of property on the same one or on the Information of Domain Name, either for the Registrar, the Registrant, the Contacts, the Client or any other person. In no case, the publication with the Whois must be understood as test of property of a Domain Name.

The full liability under the Contract of the Registry .MX towards the Registrar is limited to $100,000.00 (one hundred thousand pesos 00/100 M.N.) or to the outstanding amount of the Chargeable Operations realized in average by the Registrar during the last 3 (three) months before to the event, whichever be greater.

Never and under no circumstance, the Registry .MX, his representatives, employees, directors, associates, agents or legal representatives will be responsible for any loss, damage, or expense (including any special, indirect, incidental, model damage, punitive or consequential), not for economic losses or damages resulting of the loss of use, of profit, of opportunity, of business or any damage to third parties, that are a consequence or that is related with:

a) Breach of contract.
b) Illicit act (including those in which negligence intervenes).
c) Any delay, suspension or interruption in the access to the System.
d) The absence or mistake in the delivery of information.
e) Any abuse or unauthorized use of the user and/or password of the Registrar.
f) Any mistake, omission or inaccuracy in any information or Service provided by virtue of the Contract.
g) The elimination or the absence of storage of messages of e-mail.
h) Bugs, virus or wrong work in the System.
i) The rejection or lack of the Registry .MX to register, to renew, to transfer, to suspend, to eliminate, to abort or to modify a Domain Name, as well as the renewal, transference, cancellation, suspension, elimination or modification carried out by the Registry .MX to a Domain Name.
j) The nonperformance of the Registrar, of any RAR or of the Registrant of the obligations of the Agreement or of any another action or omission of the Registrar, RAR and/or Registrant.

k) The process of any request of register or any other request on behalf of the Registry .MX, or the processing of authorized or unauthorized modifications of the Information of Domain Name.

l) The application of the procedure of resolution of disputes or the fulfillment with any command, rule, decision or resolution done by the Registry .MX or the Registrar or by a court, tribunal, advisory committee of the Registry .MX, international organism, mediator, arbitrator or panelist, as well as of the actions agreed and/or executed consequently.

m) The use of a Domain Name and any conflict or disputes or complaint against the Registrar or the reseller, including it related with:
  a. Registered or not registered Copyright.
  b. Trade names or names of persons, of affiliations, of corporations or of any other kind.
  c. Defamation of a person; or
  d. Illegal discrimination with regards to any person; or

n) Lack or fail upon confirmation or verification of any information.

The Registrar compromises to set free of any responsibility and indemnify the Registry .MX of any conflict of civil, commercial, labor, criminal, administrative or of any another nature, which is caused, directly or indirectly, as consequence of the activities protected in the present Contract, as well as the ones related to the rights and obligations contained in the same one bound upon the Registry .MX; reason why the Registrar is forced to defend, liberate and set free from any responsibility to the Registry .MX, in case of any claim, investigation, audit, demand, complaint, judgment or controversy that is started by any third party or competent authority against the Registry .MX, regarding such facts. Also, the Registrar will have to pay or reimburse to the Registry .M MX as soon as he is required to pay, all the expenses, charges, fines, indemnifications, attorneys and other professionals fees or any other applicable concept in accordance with the indicated in the present Contract.

On the other hand, the Parties admit and accept that the Registrar is responsible for paying to the Registry .MX the legal damages that it causes him in relation of the present Contract.

TWENTY FIRST. NATURAL COMPLETION.
The Contract concludes of natural form when the effective term is completed and is not extended, in accordance with the Second Clause. Prior to the date of effective completion of the Contract, with at least, 60 (sixty) days in advance, the Registrar will have to notify by e-mail to the Registry .MX his desire not to renew the present Contract; also, 35 (thirty five) days before to the effective completion, the Registrar will have to notify the Registry .MX by means of letterhead letter, the name of the RAR to the one who will transfer all the Names of Domain under his administration, and will have to carry out all the respective actions pointed by the Registry .MX, in accordance with the Procedure for Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX (**www.registry.mx),** to assure the migration of the above mentioned Names of Domain prior the effective completion of the Contract.

Also, before the date of effective completion, the Registrar will have to pay the outstanding balance to the Registry .MX, in case some unpaid amount remain pending.

TWENTY SECOND. EARLY COMPLETION.
The present Contract can be concluded before the term by any of the Parties, without any judicial resolution, only and only if there is notice in writing with 60 (sixty) days in advance to the date in which effects the present Contract will conclude; proceeding immediately to determine the duties pending for each of the Parties, as well as the actions set up in the Clause Twenty Fourth.

The Registrar, at least 35 (thirty five) days before to the effective completion of the Contract, will have to notify the Registry .MX by means of a letterhead letter, the name of the RAR to who he will transfer all the Names of Domain under his administration, and will have to carry out the pertinent actions that they are indicated by the Registry .MX, in accordance with the Procedure

for Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX (www.registry.mx), to assure the migration of the above mentioned Names of Domain prior to the effective completion of the Contract.

The Registrar can not conclude the Contract if it has an outstanding balance pending to be paid.

TWENTY THIRD. RESCISSION.
Any of the Parties will be able to cancel the present Contract at any time, without any subsequent responsibility, once the procedure set up bellow is completed in any of the following cases:

a) For not complying with the Contract.
b) When the Registrar does not comply with the requisites to be a Registrar.
c) When the Registrar has not done the payment of any amount in accordance with the present Contract, within the 30 (thirty) days following of the notification realized by the Registry .MX via e-mail.
d) In case any of the Parties is declared in bankruptcy, or be in suspension of payments, or recognize expressly his general incapability to comply with his obligations of payment, or in opinion of the Registry .MX, the Registrar is in any of these situations.
e) When it stopped realizing his operations in a habitual form, or the Registrar stop hiring in an uninterrupted term greater than 30 (thirty) days the Services object of the present Contract.
f) When the Registrar has granted false or deceitful information to the Registry .MX.
g) When insufficient balance exists in the account of the Registrar to carry out any Chargeable Operation in a term uninterrupted greater to 30 (thirty) days.
h) When the Registrar, his directors, officials, associates or shareholders, holders of powers of powers of attorney and/or representatives are indicted by a criminal charge.
i) When the Registrar does actions that, in the opinion of the Registry .MX, damage or harm the good name, reputation and/or the Copyright of the Registry .MX.
j) When the Registrar carries out deals and/or operations that were not authorized by the Registrant of the Domain Name.
k) When the Registrar abuses or causes disturbances in the Services, upon discretion of the Registry .MX.
l) When the Registrar announces or publishes, upon discretion of the Registry .MX, false, deceitful information that harms the Registry .MX, or any Registrant, RAR or third party.
m) When the Registry .MX can not keep on providing the Services, for not holding an authorization or the necessary international recognition.
n) For nonperformance of the other party to any of the dispositions set out in the present Contract, Lineaments .MX and/or with what is established in the Web site (www.registry.mx), as well as any other that is delivered to the Registrar by the Registry .MX, and such non performance is not purged within 5 (five) days after the breach notification, or the same one could not be remedied.

The Parties have the obligation to notify to the other party the existence of any grounds listed previously, within 7 (seven) working days following the day in which he knew about such breach.

When one of the Parties notifies the nonperformance to the other party in the terms of the present Clause, the notified party has a term of 10 (ten) days from the date in which he received the notification of nonperformance, to state what in his right may be convenient, with regard to the grounds that gives basis to the rescission or of the nonperformance of his obligations; if the above mentioned term passes by and the party does not state anything in his defense, or if, after analyzing the reasons adduced by this one, in the term of 10 (ten) days, the affected party thinks that the same ones are not satisfactory, the one will have to notify this fact to the other party. Consequently, the Registrar, in the following 15 (fifteen) days will have to notify the Registry .MX by means of a letterhead letter, the name of the RAR to who he will transfer all the Names of Domain under his administration, and will have to comply all the pertinent actions indicated by the Registry .MX, in accordance with the Procedure for Change of Administration of Names of

Domain established in the Control panel of the Web site of the Registry .MX (www.registry.mx), to assure the migration of the above mentioned Names of Domain prior the effective completion of the Contract.

For the rescission to be effective, the Parties agree that the Registrar will have to liquidate the outstanding balance in 5 (five) days following the date of rescission. In case he does not pay, the Registrar will have to pay moratorium interests as set up in Annex A.

TWENTY FOURTH. EFFECTS OF THE TERMINATION
Independently of the reason or the form for which The present Contract has come to an end (natural, anticipated termination or rescission), the Parties agree that, once the Contract is terminated, the Parties stop having the rights and duties of the present Contract, except for what is stated in Clause Fifth section mm), Seventh, Twelfth, Sixteenth, Eighteenth, Nineteenth, Twentieth, Twenty Fourth, Twenty Fifth, Twenty Sixth, Twenty Seventh, Twenty Eight, Thirty Second, Thirty Third, Thirty Fourth and Thirty Fifth, and Annexes B, C, and the Procedure for Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX (**www.registry.mx),** which will remain valid after the completion, complying with all its legal effects.

The Parties agree that:
   a) In case the Contract ends and the Registrar has a surplus in the account, the Registry .MX will give a Coupon within the next 15 (fifteen) days. The above mentioned Coupon will have to be used by the Registrar in accordance with the date and terms established in the same one.
   b) At the effective conclusion of the Contract, the Registry .MX will eliminate the right of the Registrar to access the System, as well as to realize operations and/or deals of Names of Domain.
   c) The Registrar will have to suspend immediately:
      1. The use of the Copyright that the Registry .MX has licensed.
      2. The offer and the rendering of services of Names of Domain.
      3. To make reference to the relation of the Registrar with the Registry .MX, as well as eliminating any mention to the Services and to the Registry .MX in the Web site of the Registrar.
   d) The Registrar will have to take all the necessary actions to protect the rights of the Registrants of Names of Domain.
   e) The Registrar will have to pay the outstanding balance to the Registry .MX within the period established in the Contract.
   f) The Registrar will have to carry out the pertinent actions to achieve the migration of Names of Domain from the Registrar to another RAR in the timing agreed in the present Contract and in the Procedure for Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX (www.registry.mx).
   g) To attend, even 30 (thirty) days after the completion of the present Contract, the requests of papers and/or information that the Registry .MX and/or a RAR realizes on the Information of Domain Name that were migrated from the Registrar to another RAR for the completion of the present.

TWENTY FIFTH. LABOR RESPONSIBILITY.
The Parties agree that this Contract cannot be interpreted in an any way as constitutive of any kind of affiliation or link of labor character between the Parties; reason why the labor relations will be supported in all the cases between the contracting party and his respective workpeople, employees and officials even in the cases of works realized jointly and which take place in the facilities or with equipment of any of the Parties. In no case one can consider the other party as a substitute employer, staying out of any responsibility in matters related to the above mentioned personnel, having the party that hired the worker, employee or official of whom it is processed, to take out and free the other party in case of labor claims, either individual and collective, of social security and any other related others caused, directly or indirectly, by personnel of the first one.

Additionally, neither of the Parties nor their employees or personnel it will be able to do act as associate, shareholder, employee, representative, agent or to invent any kind of relation with the other party, different than the one established in this Contract.

TWENTY SIXTH. PRIVACY.
The Parties convey in protecting and keep safe the personal information that is given to the other party by virtue of the present Contract, only being able to reveal it to third parties when there is a request by the Authority or prior authorization from the other party.

As for the Information of Domain Name, the last one will only be published by the Registry .MX in accordance with Clause Sixteen and Annex C.

TWENTY SEVENTH. CONFIDENTIALITY.
Both Parties agree to adopt the necessary and current measurements in order to demand their partners, advisers, legal representatives, directors, managers, advisers, clerks, personnel and other natural and moral persons who may have a relation with each of the Parties, the maximum discretion and professional secrecy with regard to the Confidential Information own by the Registrar or by the Registry .MX over which they may access in accordance to the present Contract. Also, they convey and promise to refrain from: sell, use, lease, lent, lien, reveal, make public, assign, transfer or provide by any mean the said Confidential Information to another natural or moral, national or foreign, public or private person, by any way, even when it will be included or given in other documents as studies, reports, proposals or offers, neither in part nor whole, by any reason to third parties natural or moral, national or foreign, public or private, present or future persons, that have not been authorized previously in writing by the counterparty. Similarly, the Parties accept expressly that they will not be able take advantage or use, in any case, the Confidential Information for themselves or for own ends, assuming the obligation not to reveal the Confidential Information of the present Contract.

All additional documentary information that should be protected under this Clause and that is transferred from one of the Parties to other one pursuant to this Contract will have to be identified as Confidential Information by the party that transmits such, by means of a stamp or seal in the transferred document. In any case, it will be possible to request that the Information of Domain Name be considered as Confidential Information.

Also, the Parties recognize that the Confidential Information that each of one the Parties gives to the other is exclusive property of the revealing party.

The recipient party will keep all the Confidential Information secretly during the period of the validity of the Contract and for a term of at least 5 (five) years after the rescission or natural termination or early completion of the same one. During the above mentioned period, the recipient party will use the referred Confidential Information only in relation to his responsibilities under the Contract and to any other agreement or contract that comes across in relation to or for the Contract and it will only be available to his employees and any personnel that needs to know it to carry his functions out with regard to his responsibilities under the Contract.

The obligations of confidentiality assumed by the Parties within the present Contract will not be applied when:

   a) The Confidential Information has been of public domain without the recipient party failing to comply or breaches it.
   b) The recipient party had knowledge of the above mentioned Confidential Information before it was revealed by the other party.
   c) The Confidential Information has been received legally from a third party without being this publication breach or violation of any obligation of confidentiality, as is demonstrated by the written records kept by the recipient party.

d) It was required by any administrative or jurisdictional authority, understanding that this party should give written notice to the disclosing party about the above mentioned request, and always before delivering the Confidential Information to the above mentioned authorities, so that it allows the exercise of the legal actions or resources that may proceed.

The disclosing party will have the right to demand from the counterparty, in any moment the destruction or return of the Confidential Information he possesses, as well as all the copies that have been done of the same one.

In case one of the Parties, including his employees, advisers, associates or personnel related to this one, breach any of the duties contained in the present Clause, he will pay to the other party the legal damages that they cause. By virtue of the difficulty that means quantifying these, both Parties agree to pay an equal amount of $5,000,000.00 (five million pesos 00/100 M.N.) in representation of the same; likewise they agree that to make valid this Clause the Registry .MX does not need a judicial resolution, since it will only need to send service in writing to the Registrar, granting him a term of 5 (five) day to state what may convene to his rights, in case he does not do it or that the reasons given are not enough upon criteria of the Registry .MX, they should comply with the payment to the Registry .MX in a maximum term of 12 (twelve) working days from the date of the first service.

TWENTY EIGHT. INTELLECTUAL PROPERTY.
By means of this Contract, the Registry .MX grants to the Registrar a non exclusive and non transferable license without cost of royalties to use the distinctive sign(s) representative of the Registry .MX which are published in the Web site of the Registry .MX (www.registry.mx), based on the conditions indicated in the same Web site. The Registrar agrees to use only the distinctive sign(s) specially (s) for the effects of the present Contract, as well as not to using the Intellectual Property of the Registry .MX, beyond what is allowed by the present Contract.

The Registrar forces to stop using in a maximum term of 2 (two) days the distinctive sign(s) object of the present license, in case of notification of the Registry .MX, completion or rescission of the Contract, or of a modification of the distinctive available signs in the Web site of the Registry .MX (www.registry.mx) in which there are published the only distinctive signs that the Registrar will be able to use. The Registrar admits and accepts that the Registrar is the only and exclusive responsible and is forced to check periodically the Web site indicated to be updated with regards to the amendments suffered by the distinctive sign(s) that are published; since in no case the Registry .MX is forced to send service whenever the above mentioned distinctive signs are modified.

The Parties agree that the present Contract does not grant to the Registrar any license, or any kind of right with regard to the Copyright of the Registry .MX or about the Information of Domain Name, except the expressly agreed ones by the Parties. The Registrar is forced not to use, to trade, to reveal to third parties, to distribute, to give, or by any other way to dispose of any development of the Registry .MX, nor of any material that turns to be Intellectual Property of the Registry .MX, except in the terms agreed in the present Contract.

It is strictly prohibited to the Registrar, and to his personnel in such case, to reproduce without prior and written authorization from the Registry .MX, any kind of material that the latter may have give to the first or developed under protection of the present Contract, pursuant of falling into any of the sanctions set up in the applicable laws, in addition to the rescission of the present Contract.

On his end, the Registrar grants to the Registry .MX a non exclusive and non transferable license and without cost of royalties of the distinctive representative signs and of property of the Registrar that the last one provides the Registry .MX by means of his Basic Information by means of the System, or that is provided to the Registry .MX by any other mean. This license will be used in fulfillment of the present Contract and up to the term of the same one.

TWENTY NINTH. COORDINATORS.
The Parties agree that to perform upon the present Contract, a Coordinator will be appointed by each of the Parties.

On behalf of the Registry .MX it is appointed: On behalf of the Registrar it is appointed:
Mr. Ernesto Heberto Bojórquez Floriano   Name: ---------------------------------------
Tel: +52 (81) 83875346 ext. 8122   Phone: ---------------------------------------
E-mail: ebojorquez@nic.mx   E-mail: ---------------------------------------

Any change in the coordinators will have to be notified previously and in writing in accordance with the Twelfth Clause.

All the information, data or specifications protected under the present Contract, which is not mentioned or detailed in a specific way within the same one, will have to be provided by the coordinators. Any information or fact exchanged by such coordinators will be understood as being completed on behalf of the party signing this Contract, as correspond.

The Parties agree expressly that their coordinators will not have authority to modify the date and terms of the present Contract, but just to solve problems and operative doubts that are caused under the same one.

THIRTIETH. ASSIGN.
The Parties agree that the Registrar will not be able to assign, transfer, compromise, penetrate or alienate, whole or partially, the rights and duties derived from this Contract, without the prior authorization in writing of the Registry .MX.

Even if the transfer is carried out, totally of partially, of the present Contract, The Registrar will remain as sole responsible for the suitable and opportune execution of the activities established in this Contract.

On his end, the Registrar agrees that the Registry .MX will be able to carry out the transfer of the present Contract, in case the Registry .MX could not continue giving the Services to the Registrar.

THIRTY FIRST. TOTALITY OF THE AGREEMENT.
The present Contract constitutes the total agreement of the Parties of the present in relation to the matters covered by this Contract, and substitutes and invalidates any legal effect to all prior agreements, arrangements, negotiations and discussions of verbal or written character, between the Parties and with regard to the above mentioned matters. The unenforceability of one or part of its clauses will not leave without effect the rest of the contractual dispositions.

In case any or part of a Clause were to be declared void, the Parties agree to redraft it with a content similar to the previous one, in such a way that the new drafting, with regards to the norm which violation determined the invalidity, be the most accurate draft to the to the ancient writing.

In case of conflict one will attend on the hierarchical structuring in accordance with what is provided in the Thirty Third Clause.

The used words will be interpreted, first of all, in the sense that is used in the Contract and, subsidiarily in accordance with the normal sense and commonly recognized.

THIRTY SECOND. AMENDMENTS.

Any amendment, addition or clarification to the terms of the present Contract will have to be completed in writing, duly signed in acceptance by the legal representative of each of the Parties, being effective from the date of its signature on.

Nevertheless the previous paragraph, the Parties accept that the information that is established like changeable or modifiable, or that is contained in a Web site or that is a part of an Annex of the Contract, can be amended in any moment by the Registry .MX, temporarily of indefinitively; also, they admit and accept that the Lineaments .MX can be amended, either to add, change or eliminate, whole or part of them. In any case, the Registry .MX will have to send an e-mail to Registrar in accordance with the Twelfth clause of the Contract, with at least 30 (thirty) days in advance at his coming into effect.

In case the Registrar does not accept the modifications, The Registrar can terminate the present Contract, in accordance with the Twenty Second Clause, whenever there is no pending balance due. The Parties agree that, once this period has passed, without having the Registrar having filed the termination of the Contract, it is understand that the Registrar grants his consent and that the modifications will have full validity and legal effects, being considered to be obligatory by the Parties, without the Registry .MX being forced to realize any other kind of publication or notice.

In case the Registrar should decide to exercise his right to conclude early the present Contract, he will have to make sure the change of the Names of Domain under his administration to another RAR accepted by the Registry .MX, in accordance with the established in the second paragraph of the Twenty Second Clause and in the Procedure for Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX (www.registry.mx).

Also, the Registrar accepts and admits that it is his exclusive responsibility and obligation checking constantly the information and/or papers that is a part of this Contract, regardless that he has received or not a notification of the Registry .MX communicating amendment in the same ones.

The Registrar must notify to his Clients and Registrants of Names of Domain the modifications that are mentioned previously, with at least 15 (fifteen) days before to the coming into effect of the above mentioned changes**.**

THIRTY THIRD. HIERARCHIC ORDER.

The present Contract is integrated by the following documents:

a) The present document, that is to say, the services agreement, without its Annexes.
b) Annex C. About the agreement of the Registrar with the Client.
c) Annex A. About the tariffs.
d) Annex B. About payment.
e) Annex D. About the Technical support.
f) Annex E. Specifications of the functioning.
g) Annex F. Better practices.

In case of conflict or discrepancy between the documents related previously, the dispositions will prevail in accordance with the order of resultant priority of the enumeration of the documents that appears above, in such a way that the Contract will prevail over the rest of documents and the similar rest of documents as have been previously related.

If any of the Annexes previously mentioned were not be integrated to this Contract, such will be considered as not granted.

THIRTY FOURTH. ALTERNATE METHODS OF SOLUTION OF CONTROVERSIES.
The Parties agree that they will do the necessary efforts to the effect of solving any controversy, claim or difference in the interpretation or discrepancy derivative or related to the present Contract that could not have been solved by the Parties in a period of 30 (thirty) days counted from the date in which the controversy arose for the first time, through a mediation procedure, before going to the arbitration, doing the best effort both Parties to tray to solve their conflicts by means of direct discussions between them.

In case of not obtaining an agreement between the Parties through the mediation, the controversy will be solved definitively in accordance with the Regulation of the Center of Arbitration of Mexico (CAM) by an Arbitrator, unless one of the Parties requests an arbitral panel of three Arbitrators. (The) Arbitrator(s) will be named in accordance with the Regulation of the CAM. Each of the Parties will be responsible of paying their attorney fees and of the chosen Arbitrator, and the fees of the presiding Arbitrator will be distributed equitably.

The language in which the procedure will be carried out is Spanish and the head office will be the city of Monterrey, N.L., Mexico; renouncing expressly to any jurisdiction that by virtue of their current or present domicile, or for any other cause, could correspond to them.

The mediator of a certain controversy may not be appointed Arbitrator in the same procedure.

THIRTY FIFTH. JURISDICTION AND APPLICABLE LEGISLATION.
To carry out all the necessary actions so that the arbitral award or the transactions agreed by the Parties within the alternate means of solution of controversies are feasible, the Parties convey expressly to the jurisdiction of the competent Courts of the First Judicial District of the State of Nuevo León, Mexico, with residence in the city of Monterrey; and to the laws, regulations and other legal current dispositions in the above mentioned State, renouncing expressly to any jurisdiction that because of their current or future domicile, or for any other cause, could correspond to them.

As an acceptance sign, the Parties sign the present Contract in two copies of equal value, in the place and date stated in the execution.

Well-read this Agreement by the Parties, they ratify and sign it in the city of Monterrey, Nuevo León, the day   ; this instrument being prepared in two sets in order for the Parties to keep one of them.

NETWORK INFORMATION CENTER MEXICO,   ---
Century. C.

_____   _____
Mr. Oscar Alejandro Robles Garay   Name: --------------------
General Manager   Position: --------------------
Date: Date: --------------------

WITNESSES

_____   _____
Mr. Ernesto Heberto Bojórquez Floriano   Name: --------------------
Ave. Eugenio Garza Sada No. 427   Address: --------------------
Col. Altavista
Monterrey, N. L.   Tel: --------------------
Tel: (81) 8387-5346

ANNEX A
OF THE TARIFFS.

OF THE SERVICES AGREEMENT ENTERED BY AND BETWEEN THE REGISTRY .MX AND THE REGISTRAR, THE DAY ----- OF ------------------- OF ------------------- IN THE CITY OF MONTERREY, NUEVO LEÓN.

1. TARIFFS.

The tariffs that are mentioned bellow will be only valid in the Chargeable Operations of the Domain Names in which the Registrar is found as the current Registrar. The amounts of the tariffs appear in US dollars (USD).

1.1 Of the Register.

The tariffs for register the Domain Names, except the completions .gob.mx and .edu.mx, will be ruled in accordance with the following table:

Years	Annual tariff (US Dollars) *
1	.00
2	.00
3	.00
4	.00
5	.00

*Note: The tariffs are quoted in US dollars (USD).

On the other side, the Domain Names with completion .gob.mx and .edu.mx, will be ruled in accordance with the following table:

Years	Annual tariff (US Dollars) *
1	.00
2	.00
3	.00
4	.00
5	.00

1.2 Of the Renewal.

The tariffs by the renewal of the Domain Names, except the completions .gob.mx and .edu.mx, will be ruled in accordance with the following table:

Years	Annual tariff (US Dollars) *
1	.00
2	.00
3	.00
4	.00
5	.00

*Note: The tariffs are quoted in US dollars (USD).

On the other part, the Domain Names with completion .gob.mx and .edu.mx, will be ruled in accordance with the following table**:**

Years	Annual tariff (US Dollars) *
1	.00
2	.00
3	.00
4	.00
5	.00

1.3 About Transfers.
A tariff does not exist for the request or reception of a request of a Transfer; nevertheless after the Transfer is completed the Domain Name will be renewed automatically one more year with the recipient Registrar or RAR recipient deducting the amount, whenever said Names of Domain could be renew for one more year; in case of not being possible, the Transfer will be carried out without need that the same one is renewed, in accordance with the established in the Business rules.

1.4 For the recovery of the Domain Name.
In order for the Registrar be able to recover a Domain Name that is in status of suspended for lack of payment, Register will have to renew the Domain Name in question for one more year, and pay the extra charge for revival.

2. PAYMENTS, CHARGES AND SURCHARGES.
2.1. Charges and surcharges.
The charges and surcharges that are indicated in this paragraph will have to be covered in an additional way to the tariffs and/or normal charges for the Services.

The Parties agree that when the Registrar realizes payments to the Registry .MX bellow the amount shown in Annex B, the Registrar will have to pay the administrative charges and of courier service that the Registry .MX incurs for the invoicing.

With regards to the surcharge for revival, this one will consist of $17.50 USDLLS (seventeen US dollars 50/100 USD) per recovered Domain Name.

Additionally, the Parties admit that a surcharge exists for the concept of moratorium interest, which will have top be paid to the Registry .MX by the Registrar when the last one has not completed the payment of the outstanding balance within the term and manner set up in Annex B. The above mentioned moratorium interest consists of the TIIE rate plus 5 (five) points. In case the mentioned valuation stops being calculated, it will have to take the rate that replaces it or the most similar one.

Finally, the Parties accept that the Registry .MX in any moment will be able, prior electronic notification to the Registrar 30 (thirty) days in advance, including new assumptions of charges and/or surcharges, in accordance with the established in the Attached present.

2.2. Charges and arbitrary payments.
Among the cases in which the Registry .MX can do an arbitrary payment once can find:
1. When the Registry .MX receives notification of the banking and/or credit house that the payment realized by the Registrar was not completed and the Registry .MX must return the above mentioned amount to the mentioned institution.
2. When moratorium interests exist that has not been paid previously.
3. Any other that justifies the arbitrary payment in the account of the Registrar.

So that the Registry .MX could grant an arbitrary payment to the Registrar it is necessary that the Registry .MX has received the concerning total from the banking institution. Among the cases in which the Registry .MX can do an arbitrary payment there are:
1. When the Registrar has demonstrated reliably that there was a mistake from the banking institution, of the Registry .MX or of the Registrar itself, and the Registry .MX has received really the amount.
2. Any other that justifies the arbitrary payment in the account of the Registrar.

2.3. Procedure of claim.
In case the Registrar is not in satisfied with a surcharge, charge or arbitrary payment, the Registrar will have to start a Procedure of Claim of Balances, within 15 (fifteen) days after the transaction was completed, in accordance with Annex B.

3. MISCELANEOUS.
The Parties accept that the totals and/or concepts of the tariffs, the charges and surcharges will be able to be modified, temporary or indefinitely, in any moment by the Registry .MX, either to increase them, to diminish them, to eliminate them or to add new. In any case, the Registry .MX will notify by means of e-mail to the Registrar in accordance with Twelfth Clause of the Contract, with at least 30 (thirty) days in advance at his coming into effect.

The Parties agree that once 30 (thirty) days passed by prior to the effective date of this tariff without the Registrar having proceeded with the termination of the Contract, it is understood that the Registrar grants his consent and that the modifications will be legally effective and valid, being considered as bound to the Parties, without the Registry .MX being forced to realize any other kind of publication or notice.

In case that the Registrar do not accept the new tariffs, charges and surcharges pointed out by the Registry .MX, the Registrar can terminate the current Contract in accordance with the Twenty Second clause, whenever the Registrar has no pending outstand balance.

4. DISCOUNTS.

To his sole discretion, the Registry .MX will be give discounts t the Registrar in the tariffs, charges and/or surcharges earlier mentioned, in the term of time that the Registry .MX establishes. The Registry .MX will notify, previously or later on, to the Registrar about the discounts he has earned.

At no time, the Registry .MX will have the obligation to do discounts to the Registrar.

The Parties accept and admit that the information that is established in this Annex is changeable or modifiable, reason why it can be changed at any time by the Registry .MX, temporary or indefinitely, in accordance what is described in the Twelfth Clause.

NETWORK INFORMATION CENTER MEXICO, --
Century. C.

_____   _____
Mr. Oscar Alejandro Robles Garay   Name: --------------------
General Manager   Position: --------------------
Date: Date: --------------------

 WITNESSES

_____   _____
Mr. Ernesto Heberto Bojórquez Floriano   Name: --------------------
Ave. Eugenio Garza Sada No. 427   Address: --------------------
Col. Altavista
Monterrey, N. L.   Tel: --------------------
Tel: (81) 8387-5346

ANNEX B
OF THE PAYMENT.

OF THE SERVICES AGREEMENT ENTERED BY AND BETWEEN THE REGISTRY .MX AND THE REGISTRAR, THE DAY ----- OF --------------------- OF --------------------- IN THE CITY OF MONTERREY, NUEVO LEÓN.

1. DEBIT PROGRAM.

The Parties agree that the register, renewal and any other Chargeable Operation will have to be covered before its completion. That is to say, that the transactions with charge realized before the Registry .MX, will be based on a mechanism of debit, for which it will be necessary that the Registrar completes deposits to the Registry .MX, for the means accepted in the current Annex.

Thus, the Registrar will have a personal and exclusive account, in which they will go away, automatically, adding the deposits and deducting the tariffs for the transactions charged and executed and the charges and surcharges that correspond. At no moment, the Registrar will be able to carry out Chargeable Operations when the above mentioned account has outstaying balance for paying or insufficiently.

The Parties agree that the Registrar is the sole and exclusive person in charge of supporting his account with sufficient balance so that the Chargeable necessary Operations could be realized, as well as of the consequences that go so far as to suffer the Names of Domain for not being provided with the same one.

Additionally, the Registrar and the Registry .MX accept and admit that the minimal amount of payment is $1,000.00 pesos (one thousand pesos 00/100 M.N.). In case the Registrar deposits a minor amount, the Registry .MX will make a charge to the Registrar in accordance with Annex A. The Registrar cannot accumulate payments to ask for a partial invoice.

1.1. Methods of payment.

The Parties agree that the payments incurred by the Registrar to the Registry .MX will be able to be realized by means of banking deposit to the bank account that the Registry .MX provides to him, or by means of credit card. The credit cards authorized by the Registry .MX will appear within the Control panel in the Web site (www.registry.mx).

In any moment, the Registry .MX will be able to modify the authorized methods of payment, as well as the bank account to carry out deposits, and the kind of authorized credit cards, prior to the notification of the Registry .MX with at least –prior- 15 (fifteen) days.

1.2. Period to realize the payment.

The Registry .MX does not claims from the Registrar to carry out deposits in determined terms, by virtue of which the Registrar is the sole responsible for having balance in his account to carry out all the chargeable transitions; nevertheless, the Registrar will have to take in consideration the time that is needed so that the carried out deposit is reflected in his account, in accordance with the Fifth Clause. Except when the account of the Registrar has outstanding balance for paying, since the Registrar will have to comply with the payment to the Registry .MX within the next 5 (five) working days following the date of mailing the service for collection that the Registry .MX. sends. If it is not done so, the Registrar he will have to pay the moratorium interests that result for applying the accepted rate in Annex A to outstanding balance for payment for the period required to the Registrar to complete the payment.

1.3. Statement of account.

The balance and the account statement of the Registrar will be able to be consulted in the System, and these will show the modifications that they suffer depending on the transactions completed; taking into account the term stipulated in the Fifth Clause for the accreditation of deposits and the period set up in the Business rules for cashing Chargeable Operations.

The account balance of the Registrar with the Registry .MX will be keep in US dollars (USD). Nevertheless, by virtue of that the payments that the Registrar should carry out, regardless of the method of payment used and/or the currency of payment, they will be reported to the Registry .MX by the respective financial institution in pesos, and since the tariffs, charges and surcharges of the Registry .MX and that the account balance of the Registrar are quoted in US dollars (USD), the Parties agree that the totals reported to the Registry .MX be converted into US dollars (USD) at the exchange rate used within the Control panel in the Web site (www.registry.mx), of the day in which the payment has been carried out.

The payments realized to the Registry .MX by any method of payment authorized in this Annex will turn out to be reflected in the account Statement of the Registrar in accordance with the period set out in the Fifth Clause.

Once the term set out in the Fifth Clause passes by, if the account Statement contemplates any irregularity, that is to say a charge or surcharge that does not correspond to the Registrar or does not show a payment done, the Registrar within 15 (fifteen) days after to the date of the transaction being done should start the procedure described in the number 2 of the present Annex.

By virtue of that The Registrar will have to the scope the necessary means to consult his Statement of account and his balance continuously, passed 15 (fifteen) Days of the date in the one that appears or it had to some modification turns reflected in the Statement of account, The Registrar loses the right to claim or to push back the account balance and/or the charges and/or fertilizers realized in the same one.

2. PROCEDURE FOR CLAIMING BALANCES.

In any case, when the Registrar finds himself not satisfied with any transaction shown or that must have been shown in the account Statement, the Registrar will have to request the start of the Procedure for Claiming Balances that is set up in this paragraph, within the next 15 (fifteen) days to the date in which the transaction took place, by sending an e-mail to the account pagos.rty@nic.mx, in which he describes the reasons and causes of his inconformity.

With the reception of the e-mail from the Registrar, the Registry .MX will start the Procedure for Claiming Balances, being able to request to the Registrar in the next 10 (ten) days: i) to provide more details or specific information that could help the Registry .MX to investigate and/or evaluate the situation; and/or ii) to sent the documents that verifies his saying, either in electronic or physical format (simple or certified copy), in accordance with the specifications of the Registry .MX.

The Registry .MX will check the case filed by the Registrar, as well as the evidence sent, if they were requested by the Registry .MX, in accordance with the order of reception of the claim and/or the information and/or complete documents, granting a final response by e-mail to the Registrar in the less possible time. If the referred response was in negative sense, the Registry .MX will have to establish the reasons for which he rejects the Registrar inconformity.

In case that the inconformity of the Registrar are related directly to actions or omissions of third parties or with events that do not correspond to the Registry .MX, the former may opt for not knowing the case, leaving the rights safe of the Registrar so the Registrar carries out the pertinent actions.

The Parties accept and admit that the information that is described in this Annex is changeable or modifiable, reason why it can be modified in any moment by the Registry .MX, temporarily or indefinitely, in accordance with what is established in the Thirty Second Clause.

NETWORK INFORMATION CENTER MEXICO, ---
Century. C.

                                                   _____

_____ Name: --------------------
Mr. Oscar Alejandro Robles Garay Position: --------------------
General Manager Date: --------------------
Date:
 WITNESSES

_____ _____
Mr. Ernesto Heberto Bojórquez Floriano Name: --------------------
Ave. Eugenio Garza Sada No. 427 Address: --------------------
Col. Altavista
Monterrey, N. L. Tel: --------------------
Tel: (81) 8387-5346

ANNEX C
ABOUT THE AGREEMENT OF THE REGISTRAR WITH THE CLIENT.
OF THE SERVICES AGREEMENT ENTERED BY AND BETWEEN THE REGISTRY .MX AND THE REGISTRAR, THE DAY ----- OF ---------------------- OF ---------------------- IN THE CITY OF MONTERREY, NUEVO LEÓN.

The Agreement entered by and between the Registrar and the Client must contain at least the following points:

1. INCLUSION OF THE AGREEMENT.
The Registrar will have to make extensive to the Registry .MX all the benefits including but not limited to the rights, guarantees and limits in the responsibility, as set up in the Agreement.

2. BASE POLICY.
The Registrant, the Contacts and the Client of the Domain Name must accept Base Policy, as well as to recognize and to accept the ability of the Registry .MX to eliminate, add and modify the said Base Policy.

3. OF THE DOMAIN NAME.
3.1. The Names of Domain that may or will be registered should, at all times, comply with the Base Policy.

3.2. The Registrar and the Registrant, both recognize and accept that:

3.2.1. They do not acquire rights of property on the Domain Name registered, nor on the Information of Domain Name.
3.2.2. The Registry .MX has the right to publish and to reveal to third parties the Information of Domain Name, both in the Whois and to competent authorities that may have request it.
3.2.3. The Registry .MX will be able to send the notifications that he considers pertinent to the Registrant.
3.2.4. That the Registrar has the right to share the Information of Domain Name with the Registry .MX.
3.2.5. The Registry .MX has the right to migrate the Names of Domain from the Registrar to another RAR in case of completion of the Contract.

4. REGISTRANT OBLIGATIONS.
4.1. During the term of the Agreement, the Registrant has to:

4.1.1. To notify the Registry .MX, through the Registrar, of any change in the Information of Domain Name.
4.1.2. To fulfill and to honor the Base Policy.

4.2. The Registrant cannot, direct or indirectly, register or use a Domain Name to realize illicit acts.

5. REGISTRAR OBLIGATIONS.
5.1. During the term of the Agreement, the Registrar has to:
5.1.1. When the Contract ends by any cause, the Registrar will have to carry out all the necessary actions so that there is carried out the migration of Names of Domain from the Registrar to another RAR in the established period.

5.1.2. To deliver to the Registry .MX, in the established term, the information and/or papers of the Domain Name that the Registry .MX requests; to prevent that the Domain Name be eliminated by the Registry .MX.

6. REGISTRANT GUARANTEES.

The Registrant guarantees that he complies with all the requirements to register a Domain Name, at the moment of the register and during all the time that keeps the register of the same one, in accordance with the Base Policy. And he accepts that in case he does not comply with the referred requirements, the Registrar or the Registry .MX will be able to eliminate the Domain Name.

7. TRANSFERS.

The Registrar must make sure that the Registrant could transfer easily a Domain Name to another RAR, in accordance with the Lineaments .MX. establishing a procedure and clear and transparent rules for the Registrant; reason why the Registrar will have to establish all the conditions and requirements so that the Registrant can carry out a Transfer.

8. MIGRATION OF NAMES OF DOMAIN OF THE REGISTRAR ANOTHER RAR.
8.1. When the Registrar stops being a Registrar, by any motive:
8.1.1. The Registrar must notify this fact immediately to the Registrant, the Contacts and the Client.
8.1.2. The Registrar must carry out all the necessary actions so that there the Names of Domain managed by the Registrar are migrated to a new RAR, in accordance with the Contract, the Lineaments .MX and the Procedure for Change of Administration of Names of Domain established in the Control panel of the Web site of the Registry .MX (**www.registry.mx**), in the period stipulated in the same ones.

8.2. The mentioned procedure of migration of Names of Domain must be completed by the Registrar at cost for the Registrant.

9. RESPONSIBILITY.
9.1. The Registrant, the Contacts and the Client recognize and accept:
9.1.1. That they will keep safe and in the Registry .MX from any responsibility that could arise with regards to the Domain Name.
9.1.2. That they will not claim or start, directly or indirectly, any kind of claim, action, demand or procedure against the Registry .MX.
9.1.3. That the Registry .MX is not responsible, in any case, of any direct, indirect, special damage, punitive, exemplary or consequential, including but not limited to damages caused by the loss of the use, profit, income of the business and/or of damages of third parties related to the nonperformance of the Registrar obligations under the Agreement or the Contract.
9.1.4. That the Registry .MX has the right to terminate in any moment the Contract, without the Registry .MX incurring in any kind of responsibility.
9.1.5. That in no case, the Registry .MX is not responsible for the use of a Domain Name, nor for the conflicts, disputes, claims or threats against the Registrar, the Registrant, the Contacts, or the Client; including but without limiting to cases related to Copyright of a third party or of an illicit realized by the Registrar or by the third party.
9.1.6. His commitment set free from any responsibility and to indemnify the Registry .MX derivative of any conflict of civil, commercial, labor, penal, administrative kind or by any another nature, which is caused, directly or indirectly, as consequence of the activities protected in the present Agreement and/or with regards to the Domain

Name, as well as the related ones to the rights and obligations contained in the same one in charge of the Registrar, reason why they bind to defend, set free and take out in peace and safe from any responsibility to the Registry .MX, in case of any claim, investigation, audit, demand, complaint, judgment or controversy that is filed by any third party or competent authority against the Registry .MX, related to such facts. Also, the Registrant, the Contacts, and the Client they will have to pay or reimburse to the Registry .M MX as soon as they are required to pay, all the expenses, charges, fines, indemnifications, attorneys and other professional fees or any other applicable concept in accordance with what is set out in this Annex.

9.2. Without carrying about any other provision of this document and up the extent allowed by the applicable legislation, the Registry .MX will not be responsible before the Registrant, the Contacts and/or the Client for the consequential, indirect damages, or special losses, or damages of any kind, suffered by the Registrant, Contacts and/or Client as a result of any action or omission of any kind by the Registry .MX, his employees, agents, Registrar, RARs or subcontractor.

The Parties accept and admit that the information that is established in this Annex is changeable or modifiable, reason why it can be modified in any moment by the Registry .MX, temporarily or indefinitely, in accordance with what is set up in the Thirty Second Clause.

NETWORK INFORMATION CENTER MEXICO, --
Century. C.

_____   _____
Mr. Oscar Alejandro Robles Garay   Name: --------------------
General Manager   Position: --------------------
Date   Date: --------------------

 WITNESSES

_____   _____
Mr. Ernesto Heberto Bojórquez Floriano   Name: --------------------
Ave. Eugenio Garza Sada No. 427   Address: --------------------
Col. Altavista
Monterrey, N. L.   Tel: --------------------
Tel: (81) 8387-5346

ANNEX D
ABOUT THE TECHNICAL SUPPORT.

OF THE SERVICES AGREEMENT ENTERED BY AND BETWEEN THE REGISTRY .MX AND THE REGISTRAR, THE DAY ----- OF ------------------- OF ------------------- IN THE CITY OF MONTERREY, NUEVO LEÓN.

The Registry .MX will offer to the Registrar, free of cost, technical support through the following means:

1. **By e-mail.**
   By means of the account: **ayuda.rty@nic.mx**.

2. **By phone**

In Monterrey, Mexico:	Within the territory of the Republic:	From abroad:
Tel: 8387-1800	Tel: 01 800-847-6426 ó	Tel: +52 (81) 8387-1800
Fax: 8387-1800 x.111	(81) 8387-1800	Fax: +52 (81) 8387-1800 x.111
	Fax: (81) 8387-1800 x.111	

   Opening hours to Clients:
   From Monday to Friday from 8:30 to 13:00 and from 14:30 to 18:00 hours, Central time Mexico.

3. **By means of the online assistance.**
   Available chat in the following schedule: from Monday to Friday from 9:00 to 12:00 and from 15:00 to 17:00 hours, Central time Mexico, accessible from the Web site of the Registry .MX (**www.registry.mx**).

4. **By means of the section frequent questions.**
   Which is accessible from the Web site of the Registry .MX (**www.registry.mx**).

5. **By means of the Manuals and procedures.**
   Which are available within the Control panel of the Web site of the Registry .MX (**www.registry.mx**).

6. **For legal consultancy on Domain Names.**
   By means of e-mail to the account **legal@nic.mx**.

The Parties accept and admit that the information that is established in this Annex is changeable or modifiable, reason why it can be modified in any moment by the Registry .MX, temporarily or indefinitely, in accordance with what is set up in the Thirty Second Clause.

NETWORK INFORMATION CENTER MEXICO, --
Century. C.

_____   _____
Mr. Oscar Alejandro Robles Garay   Name: -------------------
General Manager   Position: -------------------
Date: Date: -------------------

WITNESSES

_____   _____
Mr. Ernesto Heberto Bojórquez Floriano   Name: --------------------
Ave. Eugenio Garza Sada No. 427   Address: --------------------
Col. Altavista
Monterrey, N. L.   Tel: --------------------
Tel: (81) 8387-5346

THE PRESENT SIGNATURES CORRESPOND TO THE SERVICES AGREEMENT ENTERED BY AND BETWEEN NETWORK INFORMATION CENTER MEXICO, S.C., AND -------------------- PROPERLY EXECUTED AND SIGNED IN EACH AND ALL OF ITS PAGES THE DAY ----- OF THE MONTH OF --------------- OF THE YEAR ---------- .

ANNEX E
SPECIFICATIONS OF THE FUNCTIONING.

OF THE SERVICES AGREEMENT ENTERED BY AND BETWEEN THE REGISTRY .MX AND THE REGISTRAR, THE DAY ----- OF ------------------- OF ------------------- IN THE CITY OF MONTERREY, NUEVO LEÓN.

For the correct functioning and operation of the System it is necessary that the Registrar reads and understands the Manual corresponding to the tool that it uses to get connected to the Registry .MX before its use.

The Registrar will be able to download the Manuals accessing to the Control panel of the Web site of the Registry .MX (www.registry.mx), or, requesting them to the Registry .MX so those are sent.

The Registrar will be provided with unique username and password to be identified and to access to the System, in accordance with the content of the Fifteenth Clause.

The Parties agree that the Registry .MX will be able to do the modifications that he considers to be pertinent to the System and the Manuals and procedures, prior notification to the Registrar with at least 30 (thirty) days in advance at his coming into effect, or even in a shorter period, when such is considered necessary by the Registry .MX by virtue of the circumstances.

The Parties accept and admit that the information that is established in this Annex is changeable or modifiable, reason why it can be modified in any moment by the Registry .MX, temporarily or indefinitely, in accordance with what is set up in the Thirty Second Clause.

NETWORK INFORMATION CENTER MEXICO, --------------------------------------
Century. C.

_____   _____
Mr. Oscar Alejandro Robles Garay   Name: --------------------
General Manager   Position: --------------------
Date: Date: --------------------

 WITNESSES

_____   _____
Mr. Ernesto Heberto Bojórquez Floriano   Name: --------------------
Ave. Eugenio Garza Sada No. 427   Address: --------------------
Col. Altavista
Monterrey, N. L.   Tel: --------------------
Tel: (81) 8387-5346

ANNEX F
BETTER PRACTICES.
OF THE SERVICES AGREEMENT ENTERED BY AND BETWEEN THE REGISTRY .MX AND THE REGISTRAR, THE DAY ----- OF -------------------- OF -------------------- IN THE CITY OF MONTERREY, NUEVO LEÓN.

The Registrar accepts and recognizes that to have a good image as Registrar, he should carry out the following best practices:
1. To place the end user as Registrant of the Domain Name, since the Registrant is the sole responsible for the use of the same one.
2. To offer a service of high quality to the Client.
3. To take part actively in the promotions of Names of Domain that the Registry .MX organizes.
4. The Registrar will have to make sure that the Registrant should not register or uses, directly or indirectly, a Domain Name to harm to third parties.

The Parties accept and admit that the information that is established in this Annex is changeable or modifiable, reason why it can be modified in any moment by the Registry .MX, temporarily or indefinitely, in accordance with what is set up in the Thirty Second Clause.

NETWORK INFORMATION CENTER MEXICO, --
Century. C.

_____   _____
Mr. Oscar Alejandro Robles Garay   Name: --------------------
General Manager   Position: --------------------
Date: Date: --------------------

 WITNESSES

_____   _____
Mr. Ernesto Heberto Bojórquez Floriano   Name: --------------------
Ave. Eugenio Garza Sada No. 427   Address: --------------------
Col. Altavista
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Tel: (81) 8387-5346